

INDIAN HILLS
COMMUNITY COLLEGE
Life. Changing.

Creative Leadership
Dr. Jill Budde

Our goals today...

- Identify traits that make you a good leader
- Reflect upon and determine your own leadership qualities
- Determine ways to grow as a leader



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What kind of leader are YOU?

- Start with your communication style...
 - Let's take a quiz



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The Lone Nut


- <https://www.youtube.com/watch?v=fW8amMCVAJQ&feature=youtu.be>
- Do you have a first follower?
- How did you/will you capture that person's attention?



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212°
the extra degree by Sam Parker

- Seemingly small things can make tremendous differences
- Take action with commitment
- Customer service is not a department...it's an attitude
- And then some...




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Smile & Move
a reminder to happily serve by Sam Parker

- We're here to make good things happen for other people. We do that...and it all works.


<p>How to SMILE</p> <ul style="list-style-type: none"> • Wake up. • Be thankful. • Be approachable. • Complain less. • Smile. Really. 	<p>How to MOVE</p> <ul style="list-style-type: none"> • Start early & go long. • Exceed expectations. • Have a sense of urgency. • Be resourceful & resilient.
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What inspires you to give it your all?

- Think of a person who IS a Smover or IS 212*
- How can you be more like that person?
- How would that make you more successful?
- What's stopping you?

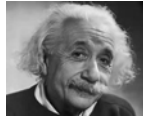


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to quote Einstein...

"If A equals SUCCESS, then the formula is

A = X + Y + Z, with



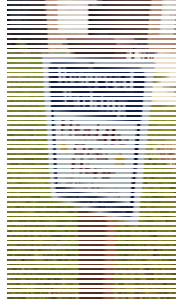

X being work,
Y play, and
Z keeping your mouth shut."



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Work doesn't always have to FEEL like work...


- Post-its
- Office Olympics
- Who you gonna call?
- Cupcakes
- The WHY of it all
- Shout it out!
- Health Occ Hero
- New employee welcome

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What works for me?
Relationships

- Don't make any decisions on the spot... counterintuitive?
 - Don't rush. Don't work in isolation. TEAM.
- The process of discovery
 - Better discovery = better insight.
 - More choices. Right results.
- Nip issues Now. Helps everyone. Morale boost.



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What works for me?
Recognition

- Love your people
- Value their input
- Give them the WHY
- Make it about US not ME
- A little competition never hurts



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What can work for you?

- Know your communication style, and be aware of the communication style of those you work with
 - Awareness can prevent some issues up front
- Check out your quiz results...

The Butterfly Effect

- <https://youtu.be/ndPZVGwaRww>
- Everything you do matters



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Leadership growth opportunities

- Read. Attend. Interact. Volunteer.
 - According to the U.S. Labor Department, business people who read at least seven business books per year earn over 230% more than people reading just one book per year!
- Network
 - Learn just one thing about them
 - Be genuine
- Smile & Move – Be 212°
- Find your balance



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Thank you!